

# mīstral

## 10.1” WiFi Photo Frame with Frameo



### Instruction Manual

Model: MPF576B

# Important Safeguards

**When using electrical appliances, basic precautions should always be followed to reduce the risk of fire, electric shock and injury to persons, including the following:**

## For Your Safety

Read all instructions carefully, even if you are quite familiar with the appliance.

- To reduce the risk of fire or shock hazard, do not expose this product to rain or moisture. Dry location use only.
- The product shall not be exposed to dripping or splashing and no objects filled with liquids, such as vases, shall be placed on the product.
- No naked flames sources, such as candles, should be placed on the product.
- To avoid loss of data, do not insert or remove cards or USB when the power is on or during data transfer.
- Always remove the power adaptor from the mains outlet before cleaning the unit.
- Do not place the unit near heat source or in areas subjected to direct sunlight. Do not use the device in extreme hot or cold, dusty or damp field.
- Do not place the Photo Frame on an unstable surface or table. The unit may fall, causing injury to you and/or serious damage to the product.
- Never use this product in very high temperature or in very high humidity area.
- The photo frame is for indoor use only. Do not use the appliance for anything other than its intended use.
- Please only use the power adaptor supplied with this product.
- Do not block the ventilation holes on the back of the photo frame at any time. The unit should not be situated on a bed, sofa, rug or similar surface that may block the ventilation opening or placed in a built-in installation, such as a cabinet that may impede the flow of air through the ventilation openings.

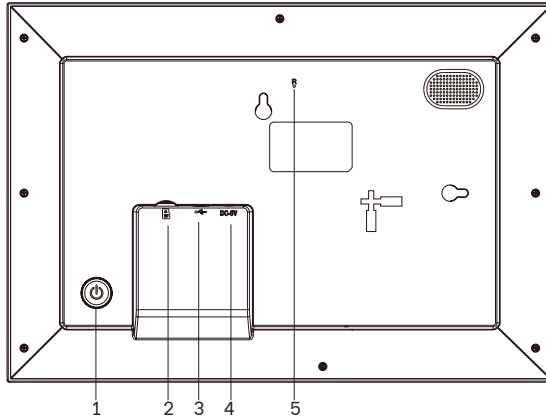
- Please switch off the unit and unplug it from the main outlet when you do not intend to use the product for a long period of time.
- Don't put the device near magnetic field, e.g. speaker. The normal function of the product may be disturbed by strong Electro-Magnetic Interference. If so, simply reset the product to resume normal operation.
- Do not attempt to service this product yourself as opening or removing covers may expose you to the risk of electric shock or other hazards. There are no user-serviceable parts inside. Refer all servicing to qualified service personnel.

## Warning

**Check the AC/DC adaptor periodically. Do not use the supplied adaptor if it is mechanically damaged. Do not use the adaptor if the enclosure becomes deformed, damaged or loosen, after a malfunction or if it is dropped or damaged in any manner to avoid electric shock and injury to persons.**

## Save These Instructions

# Overview of the Photo Frame



## 1. POWER

Press and hold the power button for appr. 3s to access the power off/Reboot menu after AC/DC adaptor is connected. Short press the power button once to turn on or off the LED display.

## 2. Micro SD card input slot

Insert external Micro SD memory card (Max. 128GB) into the slot. Be careful when inserting memory card.

## 3. USB Port

Connect USB flash drive device or computer to this USB Port through Type C cable (not supplied). (Warning: USB device is for service software updating and file transferring).

**Warning: Never use this Type C port for power supply to prevent potential damage to the photo frame.**

## 4. DC 5V IN jack

Connect the supplied AC/DC adaptor to the DC 5V IN jack and then plug the adaptor into a suitable power outlet (AC 100-240V ~ 50/60Hz).

## 5. RESET

Use a needle or paper clip to force a shutdown to your photo frame after a malfunction.

## Note:

- Always insert the Micro SD card in the correct direction. Do not force the memory card into the slot. Insert the Micro SD card into the slot with the metallic contacts facing towards the display. Failure to do so may result in damage to the memory card and the unit.
- Not all USB and memory cards can be recognized in this photo frame. If you have trouble with it, remove the USB device or memory card and try a different one.

# Frameo APP

To send photos to your frame, use the Frameo app for iOS or Android.



For Android: Search for “Frameo” on Google Play or find the Frameo app by scanning this QR code.



For iOS: Search for “Frameo” on App Store or find the Frameo app by scanning this QR code.



## Quick Setup

When starting your frame for the first time, you will need to set up the frame by following the quick setup steps or follow the on-screen guide.

- Select a language. Set the language which will be used on the Frameo.
- Connect your frame to the internet by connecting it to a Wi-Fi.
- Verify or correct the date and time.
- If a newer version of Frameo software is available, you will be prompted with an update dialog. It is recommended to update your frame immediately if prompted.
- Enter your name and the location where you placed your frame.
- Set the time zone if it is incorrect.


# Using The Photo Frame

Once you have set up your Frameo frame, you can start connecting it to your friends and family by providing them with a code from your frame.

If you want to be able to send photos to the frame yourself, start by downloading the app for iOS or Android on App Store or Google Play. Then use the code to connect your frame and app as described below.

## Connecting a new friend

Make sure that your friend has downloaded and installed the Frameo app.

Click the add friend icon on your frame . A dialog will appear showing a connection code, which is valid for 12 hours.

Now share this code in whatever fashion you prefer e.g. SMS, E-Mail, IM, phone call, to your friend.

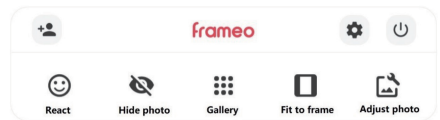
Once your friends have added the code in their Frameo app, they will automatically appear on your frame and be able to send you photos. Read chapter “Change options for a friend” to allow connected friends, to retrieve and share the connection code via the smartphone app.



## Navigating your Frameo

Swipe left or right to go through your photos.

To access the menu, simply tap once on the screen.



In the menu you will find the most used features.

## Add friend

This will generate a code that you can share with your friends and family so they can connect and send photos to your frame.

## Settings

Opens the Settings.

## Power menu

Opens the Power menu.

## React

Opens the React menu.

Note: The React menu can also be accessed by double-tapping on the screen.

## Hide photo

Hides the current photo. This means that the photo will no longer be shown in the slideshow. If needed the photo can be shown again through the settings menu.

## Gallery



Opens a gallery which allows for easy and fast navigation through your photos.

## Fit to frame/Fill frame

This toggles how the photo is shown on screen. Default setting is Fill frame.


- Fill frame: The photo is scaled so that it fills the whole screen. It will be centered around what is selected as the most important part.
- Fit to frame: The entire photo is shown on the screen.


## Adjust photo


Allows you to adjust the position of the photo in the frame for an even better fit. Here you can also use  to rotate your photo, and you can use  to edit the caption on imported photos. For received photos, please ask the sender to edit the caption in the Frameo app.

## Interacting with videos

When a video is shown two additional controls are shown. One for play/pause of the video and one to control the volume level for video sounds.



Press  to start the video playback.

Pressing  will pause the video playback.




Press  to open the volume slider.

Use the slider to adjust the volume level for video sounds.



Pressing  will mute the video while pressing  will unmute the video.

## Power menu




	Tap the power icon to access or power off the power menu.
	Restart your frame.
	Enter sleep mode.

**Note: Always use the power off button on the device or tap the power icon in the power menu to turn the Frameo off. Never disconnect the power when Frameo is running.**

## React menu

Tap one of the reactions to let the sender know how it made you feel.

## External storage menu

When inserting an external storage (e.g. a microSD card) a menu will automatically appear with three options: Press  to play photos directly from the external storage, press  to import photos to the internal memory of your frame or press  to make a backup of your frame.



## Clock and Weather widgets

The current time and weather will appear in the upper-right corner of the frame when the frame has received at least one photo. Tapping either of these will open the weather menu.

### Weather menu

The weather menu contains more detailed weather forecasts and has shortcuts to weatherrelated settings.



Shows the weather location of your frame. Tap to access the weather location settings.

### 1 DAY

1-day forecast which includes weather conditions for time periods of the day.

### 4 DAY

4-day forecast. Tap to see the weather forecast for the next four days.



Displays the frame's current time. Tap to access the time settings.








## Settings

Through the settings, you can personalize your frame to your needs.

### ● My frame

<b>Frame name</b>	Changes the name of your frame. This is also the name that connected friends and family will see in their list of connected frames in the smartphone app.
<b>Frame location</b>	Changes the location of your frame. This is the location displayed on your friends' and family's list of connected frames which can help to distinguish frames from each other.
<b>Set language</b>	Sets the language used on the frame.
<b>Weather location</b>	Sets the location for the frame's weather feature, ensuring that your frame displays the appropriate weather forecast for you.
<b>Temperature unit</b>	Toggles between the Fahrenheit and Celsius temperature scales.
<b>Date</b>	Sets the date used on the frame.
<b>Time</b>	Sets the time used on the frame. Frameo will automatically try to set the correct date and time when connected to the internet.
<b>Time zone</b>	Sets the time zone used on the frame.
<b>Set first day of week</b>	Sets which day of the week is considered the first.
<b>Use 24-hour format</b>	Enables, and disables, 24-hour time format.



### ● Manage photos

<b>Photos stored</b>	You can see how many photos are on your frame and the storage they use. You can also see the amount of storage left available on your device for storing new photos.
<b>Show/hide photos</b>	Select which photos to hide by tapping them. Hidden photos will NOT be deleted from your frame and you can always select them to be shown again. Use  to hide or show all photos.
<b>Delete photos</b>	Select photos that you want to permanently delete from your frame by tapping the photo. Use  to select or deselect all and  to permanently delete the selected photos.
<b>Import photos</b>	Allows you to import photos from an external storage (e.g. microSD card). Before you try to import photos, make sure you have an external storage (e.g. microSD card) inserted into your frame with the photos you wish to import. Start by selecting the photos that you want to import onto your frame. Once selected tap the import button  to start the import process. Use  to select or deselect all photos on the external storage (e.g. microSD card). Use  to set the sort order of photos before import and  to order by ascending/descending.

<b>Transfer from computer</b>	Allows you to transfer photos from a computer using a USB cable. Enable the feature and then follow the on-screen guide for step by step instructions on how to transfer photos to your frame.
<b>Export photos</b>	Allows you to export photos from the frame to external storage (e.g. microSD card). The export function will export all photos on the frame as well as profile pictures.
<b>Play from external storage</b>	Enables / disables playback of photos and videos directly from an external storage (e.g. Micro SD card) without taking up space on the frame.

## ● My Friends

This list contains all the connected friends that are allowed to send photos to your frame.

<b>Change options for a friend</b>	Click the options icon  to open the friend options menu. From here you can allow / disallow if a friend may share the code to the frame. If this is enabled the friend can retrieve and share the code to the frame from his/her app. You can also allow/disallow a friend to use the Frameo feature: Allow friend to see photos from this frame. From the options menu you can also delete a friend, by pressing the DELETE FRIEND button. This will remove the friend from the list and thereby remove their permission to send photos to the frame. You will then be asked to confirm the removal and if you would like to remove all photos previously received from this friend.
<b>Add person</b>	To allow a new person to send you photos, simply tap the add friend button  and share the presented code in whatever way you prefer.

## ● Display

<b>Brightness level</b>	Adjust the brightness level of the screen.
<b>Sleep mode</b>	Frameo offers a sleep mode which turns off the screen to reduce power consumption. The default setting is to turn off the screen at 23:00 and turn on the screen again at 07:00. To change this just set the sleep mode start/end time. This can be altered by changing your sleep schedule(s). It is possible to have multiple schedules active at one to e.g. have different settings for weekdays and the weekend or a separate schedule to turn off the frame while at work. Your frame is not powered down or in standby, so you will still be able to receive photos during sleep mode.



● Slideshow

<b>Timer</b>	Set the duration that a photo should be displayed before showing the next photo.
<b>Fill frame</b>	Set the default frame photo setting. Check to set default to fill which makes the photos fit the device screen according to the most important part of the photo. Uncheck to make the photo fit inside the screen of the device, adding background bars on the sides or top/bottom.
<b>Frame background</b>	Choose between several different frame background options to be shown as bars if the photo does not fill the screen.
<b>Photo display order</b>	Sets the order in which your photos are displayed on the frame. By date taken: Photos are shown in order of when it was taken. By date received: Photos are shown in order of when it was received. Shuffle: Photos are shuffled and shown in a random order.
<b>Reverse photo display order</b>	Sets if photos are displayed newest to oldest or oldest to newest.
<b>Show caption</b>	Set whether or not to display the captions that your friends have sent with the photo. Check to display captions. Uncheck to hide captions.
<b>Show clock</b>	Set whether or not to display the clock widget in the upper-right corner of the slideshow.
<b>Show weather</b>	Set whether or not to display the weather widget in the upper-right corner of the slideshow.
<b>Autoplay</b>	Enables/disables autoplay of videos in the slideshow. Videos can always be manually started regardless of this setting.
<b>Video playback</b>	Determines how videos should be played when autoplay is enabled. Loop videos: The video will loop until the slideshow timer is up. Play once: The video will play once and show its thumbnail until the timer is up. Play once and continue: The video will play once and continue to the next photo, or video, once it completes.
<b>Auto mute</b>	Enable to automatically mute the video volume after a short period of time of not interacting with the frame.
<b>Video volume</b>	Adjust the volume level for video sounds on the frames.

● Wi-Fi

<b>Connected network</b>	Show details about the current connected Wi-Fi.
<b>Available networks</b>	Show available Wi-Fi which can be connected to the frame.
<b>Wi-Fi details</b>	Use ⓘ to show details about the current connected Wi-Fi.
<b>Reset Wi-Fi</b>	Use ⋮ to delete all Wi-Fi information and restart your frame.

## ● Notifications

<b>Show notifications</b>	Enables/disables whether notifications are shown in the slideshow (e.g. when a new photo is received).
<b>Notification volume</b>	Adjust the volume level for notification sounds.
<b>Storage space</b>	Enables/disables notifications shown when frame storage is low.
<b>Backup</b>	Enables/disables notifications shown if automatic backup has failed.
<b>Network connection</b>	Enables/disables notifications showing network connection status.
<b>New photos</b>	Enables/disables notifications shown when receiving new photos.
<b>Transfer from computer</b>	Enables/disables notifications shown when transferred files from computer.
<b>New friends</b>	Enables/disables notifications shown when new friends are added.
<b>Software update</b>	Enables/disables notifications shown when a software update has been installed.
<b>Feature news</b>	Enables/disables notifications shown when new exciting features are added.
<b>Date and time</b>	Enables/disables notifications shown if time or date is not set correctly.

## ● Backup and Restore

### Set up a cloud backup (Frameo+)








Tap Set up cloud backup and select a friend that has an active Frameo+ subscription, to initiate a cloud backup of your frame.

If you already have a backup set up, tap it to see more details.

Backup status will indicate what state your backup is in, with a symbol.

Cloud symbols and their meaning:

-  Backup complete and secured in the cloud.
-  Cloud backup in progress.
-  Frame is currently not backed up in the cloud.
-  Waiting for other device to act (check the Frameo app on your phone).
-  Cloud backup failed.

<b>Backup frame to external storage (e.g. micro SD card)</b>	Tap to make a backup of your photos, friends and settings. The time of the latest successful backup is also displayed here. <b>Any existing backup on the external storage will be overridden!</b>
<b>Automatic backup</b>	If checked, your frame will automatically take a backup within 30 hours of receiving new photos or making changes to your frame.
<b>Restore from backup</b>	Before you attempt to restore your frame, start by confirming that your backup is up-to-date. This is done by confirming the date under “Backup frame to external storage (e.g. microSD card)”. If e.g. the last backup is too old or if no backup is made, then press the “Backup frame to external storage (e.g. microSD card)” button to make a new backup. Note: To keep both the old and the new frame operational at the same time after restoring from backup, please make sure that both frames are updated to the latest version beforehand. If you wish to restore a backup on a frame that has already been setup, then you must first reset the frame. This is done by pressing the “Reset frame” button. This will delete all data on the Frameo and reset the Frameo to its setup screen. On the setup screen you can select the “Restore from backup” button which will restore your frame according to the backup. If the “Restore from backup” button isn’t visible, then confirm that the external storage (e.g. microSD card) is correctly mounted.
<b>Reset frame</b>	Removes all data from your frame. This will permanently remove all your photos, friends/connections and settings.

- **Help**

<b>Guide</b>	Opens the quick start guide, that was shown when you first started the frame.
<b>Support</b>	Find contact information for Frameo’s support team and find technical device information. The menu features a special QR code that is there for our support staff to scan. It contains additional device details and information, enabling our support team to efficiently address your specific concerns and provide accurate assistance. Simply take a photo of the QR code and share it with our support staff.
<b>Privacy policy</b>	Visit the website <a href="http://privacy.frameonet.com">privacy.frameonet.com</a> to read the privacy policy and terms of use.

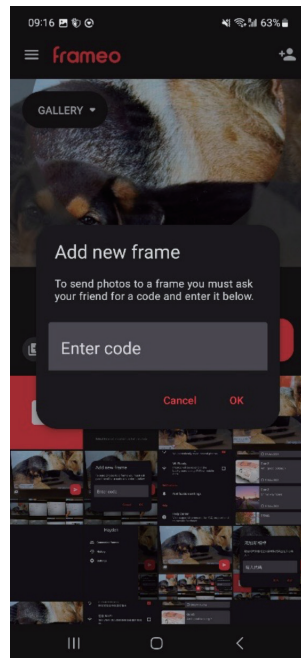
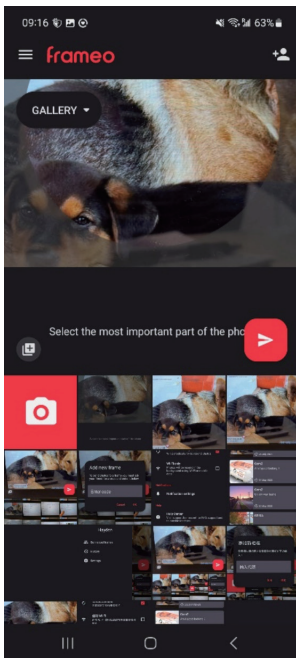
- About

<b>Peer ID</b>	This is a unique ID for your photo frame. When contacting our support, please provide this ID with your message.
<b>Frameo version</b>	Shows what version of the Frameo software is currently installed on your frame.
<b>Check for update</b>	Check if an update is available for your frame.
<b>Beta Program</b>	If checked the device will join the Beta program where it will receive updates more frequently and before normal release devices.
<b>Third party attributions</b>	Open source libraries: Opens a list of open source libraries used in the app and their licenses. Open Weather Ltd.: Open Weather Ltd. Supplies weather data for the Frameo solution as Licensed Content.
<b>Share anonymous analytics data</b>	Sharing anonymous analytics data helps us tremendously to improve the Frameo software. We understand if you do not wish to share this data with us. Keep it checked if you wish to help us improve Frameo. Set unchecked to deny the sharing of anonymous analytics data.

### Quick guide of Frameo APP:

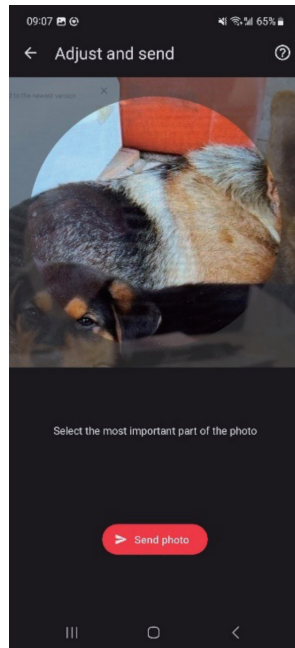
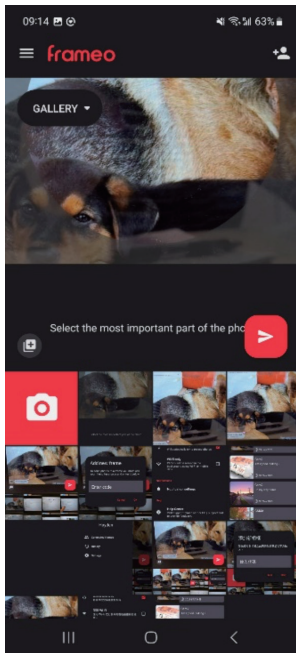
**Step 1:** Connect the frame by enter the code into the App. (Refer to previous section about 'connecting a new friend' for generating the code)

**NOTE:** Ensure that your phone has been connected to the internet while adding the new photo frame.



**Step 2:** Send photo to the connected frame by the following steps.

Select image > Select Recipients > Write a Caption > Adjust and Send



**Note:** The guides and operating procedures in this manual are listed for reference only to provide a general overview of using the product and APP, always refer to operation manual on APP to get operation details. For technical update, there is maybe deviation of the actual items from what is on the manual. Please refer to your actual product and APP.

## Care and Cleaning

- Always turn off the unit and remove the power adaptor from the main outlet before cleaning the unit.
- Do not use abrasive materials or chemical cleaners such as alcohol, benzene, etc. Use a slightly dampened lint-free cloth to clean this product.
- Never spray or pour liquids directly on the screen or plastic casing.
- Never let foreign matters or liquid fall into the unit from any opening or gap.
- Do not drop the unit or expose this product to harsh impacts. This is a complicated electronic device that cannot withstand shock from drops.
- Do not hit or scratch the display of photo frame, which is made of glass and therefore is sensitive to abnormal force or hardware with sharp edges.
- We are not responsible for the damages or lost data caused by malfunction, misusing or repairing the device.

**CAUTION: Never allow any water or other fluids to get inside the unit while cleaning. Do not dispose of packaging or the product through your household waste! If the product is no longer suitable for use, dispose of it in an environmentally friendly manner in accordance with your local council requirements.**

## Specification

Power supply (AC adaptor)	Input: AC 100-240V ~ 50/60Hz Output: DC 5V 2A
Power supply (main unit)	DC 5V 2A
Display Size	10.1 Inch
Display Type	TFT Capacitive Touch Panel
Display Mode	IPS type
LCD Resolution	1280X800 Pixels
USB Interface	USB 2.0 Host (High Speed)
Photo Format	JPEG
Clock/Weather	Available
Supported Memory Card	FAT32 formatted Micro SD
Supported Memory Card Capacity	Max. 128GB (not included)
Supported USB Flash Disk	Up to 64GB
Built-in Memory size	16GB

**Note: As a result of continual improvements, the design and specifications of the product within may differ slightly to the unit illustrated on the packing without notice.**

# Warranty

This product is guaranteed to be free from defects in workmanship and materials, including parts and unless otherwise specified, for a period of 12 months from the date of purchase.

Defects that occur within the warranty period, under normal use and care, will be repaired, replaced or refunded at our discretion.

The benefits conferred by this warranty are in addition to all rights and remedies in respect of the product that the consumer has under the Competition and Consumer Act 2010 and similar state and territory laws.

**Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.**

## Proof of Purchase

This warranty is valid for the original purchase and is not transferable. Please keep your purchase docket, tax invoice or receipt as the best proof of purchase, and as proof of date on which the purchase was made.

## Extent of Warranty

This warranty is limited to defects in workmanship and materials, including parts. All defective products or parts will be repaired, replaced or refunded. This warranty does not cover batteries or any other consumable items.

## Normal wear and tear

This warranty does not cover normal wear to the products or parts.

## Exclusions

This warranty does not cover:

- Any defects caused by an accident, misuse, abuse, improper installation or operation, lack of reasonable care, unauthorised modification, loss of parts, tampering or attempted repair by a person not authorised by the distributor.
- Any product that has not been installed, operated or maintained in accordance with the manufacturer's operating instructions provided with the product.
- Any product that has been used for purposes other than domestic use.
- Any damage caused by improper power input or improper cable connection.

## To make a claim

This warranty against defects is given by: **Spotlight**

**Address: Level 6, 111 Cecil Street, South Melbourne, Victoria 3205**

**Email: [www.spotlightstores.com](http://www.spotlightstores.com)**

**Telephone: 1300 305 405**

If a defect in the product appears within the nominated warranty period (The identified period on the packaging/Instructions), cease using the product, and return the product to **the place of purchase**. If we agree that a defect covered by this warranty has occurred, you are entitled for replacement or refund of the product.

When making a return, please ensure the product is properly packaged to ensure that no damage occurs to the product during transit.

Where a claim for warranty extends beyond place of purchase replacement /refund (Installed products requiring service repair) please contact:

**Telephone: 1300 373 199 (For warranty repairs and technical support)**

Supplier Name: GSM Retail Australia Pty Ltd

Supplier Address: 142-144 Fullarton Road, Rose Park, SA 5067

Email: [admin@gsmretailgroup.com](mailto:admin@gsmretailgroup.com)



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