

Digital Rice Cooker



Instruction Manual

Model: MRC509

Important Safeguards

When using this electrical appliance, the following basic safety precautions should always be followed:

For Your Safety

- Failure to follow these instructions may cause injury or property damage.
- This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
 Children should be supervised to ensure that they do not play with the appliance.
- This product is designed for indoor domestic use only, and is not intended for commercial, industrial or trade use.
- If the supply cord is damaged, it must be replaced by a approved appliance cord set available from the supplier of the product or local retail outlet.
- Do not spill water or other liquid on the appliance electrical socket or cord set to avoid electric shock, or fire caused by short circuit.
- Never use this appliance to cook any food that may jam the steam vent: Foliaceous food (e.g. laver, Chinese cabbage) or strip food (e.g. kelp) and fragmentary foods (e.g. corn grit), as this may cause accidents or damage to the appliance.
- During operation, never have your face or hands close to the steam vent in order to avoid scalding.
- Please use an individual earthed power outlet of 10A rated current, do not plug into power boards or double adaptors in conjunction with other appliances, overload may cause fire.
- Any person other than a repair technician is not allowed to dismantle or repair the appliance to avoid fire, electric shock or injury.
- Make sure the voltage indicated on the label of the appliance is the same as your local supply. Never use a damaged power cord.

- Do not place the appliance in a location which is unstable, wet or is close to heat sources where this may damage appliance or cause accidents.
- Do not do any of the following to avoid fire and electric shock due to damaged appliance electrical cordset or, modifying, forcefully bending, placing near heating elements, bundling, putting heavy objects on top, etc.
- Regularly inspect appliance electrical cord set for dust deposits on plug and socket and clean it to avoid fire.
- The appliance cord set plug and socket must fully inserted into to both appliance and power outlet to avoid fire, electric shock or short circuit.
- Never operate appliance with damaged power cord or with cord not properly connect to appliance or power socket outlet, to avoid fire, electric shock or short circuit.
- Never pull on or remove power cord with wet hands, dry hands first, switch off appliance and power outlet before removing cord set, to avoid electric shock and injury.
- During operation, do not move or shake the appliance.
- Do not let a child operate the appliance unattended. Put it out of the reach of children to avoid electric shock, burns or other dangerous accidents.
- Never soak or dip the appliance in water.
- Never insert a pin, wire or other object into Intake Vent, Exhaust Vent or gaps on the bottom of the appliance to avoid electric shock
- Discontinue using the appliance immediately and unplug when abnormality or breaking down occurs to avoid smoking, fire or electric shock.
 - E.g. for abnormality or breaking down: The power plug and the power cord become abnormally hot; The power cord is damaged or power failure happens when the power cord is touched; The main body is deformed or is abnormally hot; Smoke emanates from the main body or a burning odour is detected; The main body is cracked, is loose or rattles.
- Close the Outer Lid slowly and firmly until it clicks to prevent burns or injury by steam leaking from the opening of the Outer Lid.

- Keep the power cord out of the reach of children. Do not let the power cord hang over the edge of the table or countertop. Pulling on the power cord may result in the appliance falling from the table or countertop, causing injury.
- Be careful not to trip over or become entangled with the power cord while in use to avoid injury, or the damaged power cord causing fire or electric shock.
- Do not use the appliance for any purpose other than those described in these instructions to avoid fire, burn, injury or electric shock.
- The appliance must match the supplied cooking pot to avoid overheat or abnormal circumstance.
- During use or immediately after use, do not touch the cooking pot with hands to avoid burns due to high-temperature.
- Do not use any cordset that is not approved for use with this appliance to avoid electric shock, electrical leakage or fire.
- Only remove power cord by firmly grabbing plug or socket body, do not remove by pulling on the cord itself to avoid electric shock, or fire caused by short circuit.
- Always switch off and unplug the appliance from the power outlet when it is not in use to avoid accidental damage to power cord that may cause injury as a result of electric shock.
- Unplug and allow the appliance to cool down fully before cleaning and storing it to avoid burns.
- Do not move the appliance while it is hot.
- To avoid damage or malfunction, keep this appliance away from heat sources (Cooktop, stoves etc.) (Fig.1).
- Do not damage the cooking pot or use cooking pot for other cooking applications, deformed cooking pot must not be used with appliance.
- Do not touch hot surface when the appliance is in use
- Do not add ingredients or water directly in rice cooker when the cooking pot is not in rice cooker.
- Ensure that rice and water ratios are adhered to according the scale/level markings on the cooking pot, do not overfill.

- Before putting cooking pot into rice cooker, make sure the external of cooking pot is dry and clean, remove water drop or food deposits from the surface of heating element. to ensure cooking pot base make full contact with heating element and is not leaning to one side , that may may damage components during operation (Fig.2).
- Steam will come out from steam vent, always keep your hands and face away from steam vent and use oven mitts when required, do not cover the lid with wet cloth while cooking (Fig. 3).
- With exception of cleaning a removed cooking pot, do not expose the appliance to water by splashing or immersion to clean (Fig.4).
- If this appliance begin to malfunction during use, unplug the cord immediately. You must unplug the cord also before cleaning.
- Do not try to keep food warm for extended periods of time after cooking cycle is completed, food quality deteriorates quickly.

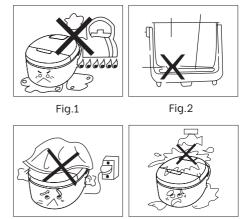


Fig.3 Fig.4

- Before the Rice Cooker is operated, check the cooking pot and Steam Cap are in place to avoid any malfunction.
- During use, the Rice Cooker may generate tiny sound of "click" or "sizz", which is a normal sound of operation, this is the thermostat or steam release.
- Never have the Rice Cooker operate again immediately after cooking. Wait at least for 15 minutes so as to have the heating plate cool down.

- Never cook rice with hot water as this may affect the temperature measured by the thermostat thus affect cooking result.
- In operation, never cover the top of the Rice Cooker with a cloth, as this may cause accidents or damage to the Rice Cooker.
- Do not drop the cooking pot, which may cause deformation.
- Do not hit the cooking pot with a hard object to avoid deformation.
- Before the Rice Cooker is operated, be sure to wipe away the water outside the cooking pot to avoid any fault.
- Before the Rice Cooker is operated, please remove water drops and rice grains between the cooking pot and heating plate to avoid any malfunction.
- The coating on the bottom of the cooking pot may wear off depending on usage frequency, but this does not affect performance.
- · Hold the Handle when moving the Rice Cooker.
- · Do not use the Rice Cooker outdoors.

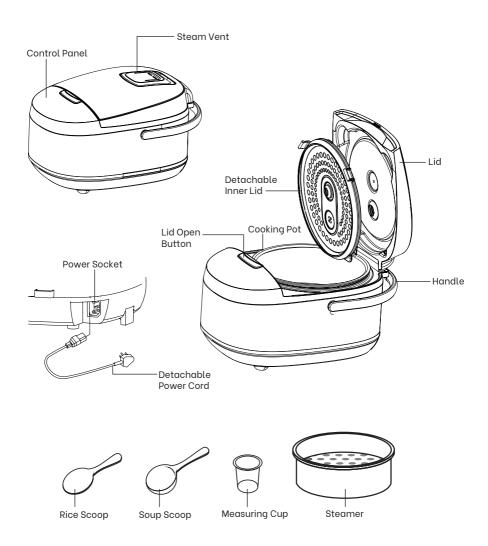
Do not use the appliance under following circumstances

- · This appliance or the power cord has problem.
- This appliance has fallen down accidently, causing damage or malfunction.

Save These Instructions

THIS APPLIANCE IS DESIGNED FOR HOUSEHOLD USE ONLY

Features of Your Digital Rice Cooker



Instruction about Control Panel

Control panel



Operation Instruction



Press MENU repeatedly to select the desired menu/cooking mode. The corresponding indicator light flashes.

Selectable menus:

Crispy Rice, White, Brown, Soup, Steam. Porridge, Cake and Reheat.

NOTE: STICKY/SUSHI and FAST COOK menus can only be selected by pressing corresponding buttons directly.



After a menu is selected, press START to start cooking.

After cooking is finished, the corresponding indicator light goes out, the appliance emits several "beeps" and automatically enters the KEEP WARM mode. The KEEP WARM indicator lights up and KEEP WARM time is shown on the LCD display..



This appliance is equipped with a 24-hour timer, which can be used for all cooking modes except CAKE and REHEAT menus.

Within 10 seconds after selecting the cooking mode: CRISPY RICE, WHITE, BROWN, SOUP, STEAM, PORRIDGE, STICKY/SUSHI or FAST COOK, press PRESET button to set the preset time and use HOUR/MIN button to adjust the time. PRESET Indicator Light will light up.

4. Under PRESET or COOKING TIMER setting mode, you can press HOUR button to adjust the preset/cooking time in 1 hour increment.

Under PRESET setting mode, you can press MIN button to adjust the preset time in 10 minute increments.

Under COOKING TIMER setting mode, you can press MIN button to adjust the cooking time in 5 minute increments.



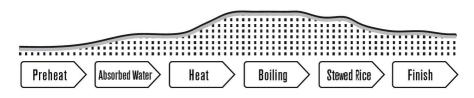


5.

The KEEP WARM/CANCEL button can be pressed at any time during cooking to cancel the operation.

To manually activate KEEP WARM mode, simply press the KEEP WARM/ CANCEL button in Standby mode. KEEP WARM indicator light will light up and KEEP WARM time shows on LCD display. After KEEP WARM time has elapsed, the appliance automatically enters Standby mode.

6. Whilst cooking, cooking progress status is shown on screen from start to completion.



Cooking Progress Status Display

Preparation before Cooking

NOTE: For the best results, before each use make sure that:

- The steam vent is in place and is not damaged.
- The sealing ring of the inner lid is in place and is not damaged.
- The exterior of cooking pot and the surface of the cooking plate is clean and dry.
- The outer lid is closed correctly before cooking.

Warning: Improper use may result in scalding injuries.

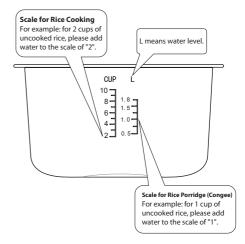
- Make sure inner lid and steam vent are installed correctly.
- If you cook without steam vent in place, hot liquids will spill.



- Use the supplied measuring cup and fill flush with rice and determine number of cups required, wash/rinse rice in a separate bowl to remove starch. Ensure rice has been thoroughly rinsed with cold water before cooking to prevent rice grains from sticking to the cooking pot.
- One cup of rice is about 160 mL (about 150 g).
- To prevent scuffing, do not wash rice in the cooking pot. Always wash it in another bowl and transfer to cooking pot.



- Place the washed rice into the cooking pot and fill with water to match the corresponding water level marking for number of cups of rice used. Always ensure rice is spread evenly across the bottom of the Cooking Pot and not heaped to one side.
- The scale is for reference only. The water quantity can be increased or decreased reasonably according to personal preference. Never exceed the highest Water Level.



 Wipe clean both the external surface of the cooking pot, the internal wall of the appliance and heating plate to ensure cooking pot can be properly seated.

ATTENTION!

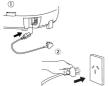
Never heat the cooking pot on other stoves to avoid deformation caused by high temperature. Do not use any other cooking pot other than the one supplied with this product to place on the heating plate.



5. Press down the Outer Lid until a click sound (lid lock) is heard.

Connect the appliance electrical cord set to the appliance first and then connect plug to domestic power outlet only, then switch ON power outlet.





Cooking

With the appliance placed on a stable, level, dry and heat-resistant surface you are now ready to start cooking.

Preset Function (Delayed Cooking Activation)

The Preset Function allows you to delay the cooking process by selecting when you would like your chosen menu to be ready. For example, presetting the time you want the appliance to cook your breakfast porridge the next morning.

NOTE: Observe and apply best Food Safety practices when operating appliance in this Preset Function cooking mode, do not place ingredients in the cooking pot that will spoil (Ingredients that should remain refrigerated) if left in cooking for extended periods of time before cooking process activates.



1

Select the desired menu. The corresponding indicator light will flash.

2. Set preset time



Within 10 seconds after selecting the cooking mode: CRISPY RICE, WHITE, BROWN, STICKY/SUSHI or FAST COOK, press PRESET to set the preset time and use HOUR/MIN button to adjust the time. PRESET Indicator Light will light up.

- Preset time is the time it takes from activating timer and start cooking process to completion.
- In the cooking mode, Soup, Steam and Porridge, must press the button PRESET/TIMER twice until the light for PRESET flashes before selecting the desired cooking time.
- Preset time can be adjusted from 1 hour to 24 hours.
- For optimal results and tastes, we do not

recommend using preset time in Rice cooking modes (White, Brown or Crispy Rice) for longer than 12 hours.

 Under PRESET setting mode, you can adjust the preset time by pressing HOUR button in 1 hour increment or MIN button in 10 minute increments.



3.

Press START button to start presetting mode.

Timer Function

This mode can only be used for Porridge, Soup, Steam menu selection.

This allows user to increase or decrease the default cooking time shown on LCD display.



Press MENU button repeatedly to select SOUP, STEAM or PORRIDGE which require the Timer function, the corresponding indicator light flashes.

2. Set cooking time



After selecting the cooking mode of SOUP, STEAM or PORRIDGE, press HOUR/MIN button to adjust the Cooking Time. TIMER indicator will light up.

Cooking time can be adjusted by pressing HOUR button in 1 hour increment or MIN button in 5 minute increments.



Press START button to start cooking with timing function under SOUP/STEAM/ PORRIDGE mode.

Keep Warm Function

 After cooking is finished, the corresponding indicator goes out, the appliance emits several "beeps" and automatically enters the KEEP WARM mode.



2. To manually activate KEEP WARM mode, simply press the KEEP WARM/ CANCEL button in Standby mode.



3. In KEEP WARM mode, the KEEP WARM indicator will light up and KEEP WARM time remaining shows on LCD display. Maximum KEEP WARM time is 24 hours. After KEEP WARM time has elapsed, the appliance automatically enters Standby mode.



Memory Function

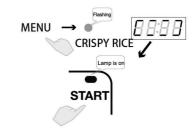
This appliance has a Memory function that will automatically select the last used cooking process once it is turned on again within 2 hours.

To cancel the Memory function for the next use, press the KEEP WARM/CANCEL button before unplugging the appliance.

MENU

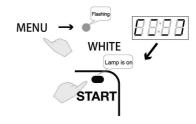
CRISPY RICE

Press MENU button to select CRISPY RICE menu. When CRISPY RICE indicator light is flashing, press START button to start cooking. The START indicator light turns on. The LCD Display will not show a time, an illuminated circulating digit parameter is displayed to indicate the cooking process is activated.



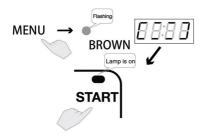
WHITE (White Rice)

Press MENU button repeatedly to select WHITE menu. When WHITE indicator light is flashing, press START button to start cooking the white rice. The START indicator light turns on. The LCD Display will not show a time, an illuminated circulating digit parameter is displayed to indicate the cooking process is activated.



BROWN (Brown Rice)

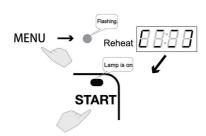
Press MENU button repeatedly to select BROWN menu. When BROWN indicator light is flashing, press START button to start cooking the brown rice. The START indicator turns on. The LCD Display will not show a time, an illuminated circulating digit parameter is displayed to indicate the cooking process is activated.



REHEAT

This cooking mode is used when just wanting to warm up leftovers (e.g. cold cooked rice etc.).

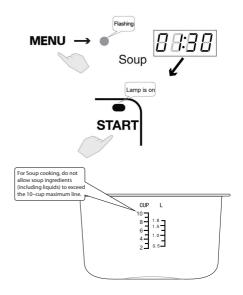
- Stir rice so that it covers evenly on bottom of cooking pot.
- Add enough water to moisten the rice completely without excess water being visible. Moisture present will generate sufficient steam to reheat the food.
- Close the lid and press MENU button repeatedly to select REHEAT menu. When REHEAT indicator light is flashing, press START button to start reheating. The START indicator light turns on. The LCD Display will not show a time, an illuminated circulating digit parameter is displayed to indicate the cooking process is activated.



SOUP

Press MENU button repeatedly to select SOUP menu. Default cooking time is 1 hour and 30 minutes. Cooking time can be adjusted from 1 hour to 4 hours by pressing HOUR/MIN button repeatedly. TIMER indicator light will light up.

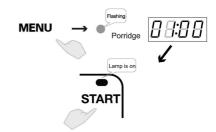
Press START button to start cooking the soup. The START indicator turns on. There will be countdown remaining time showing on the LCD display.



PORRIDGE

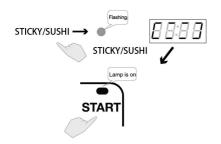
Press MENU button repeatedly to select PORRIDGE menu. Default cooking time is 1 hour. Cooking time can be adjusted from 45 minutes to 1 hour and 15 minutes by pressing HOUR/MIN button repeatedly. TIMER indicator light will light up.

Press START button to start cooking the porridge. The START indicator light turns on. There will be countdown remaining time showing on the LCD display.



STICKY/SUSHI

Press STICKY/SUSHI button to select STICKY/SUSHI menu. When STICKY/SUSHI indicator light is flashing, press START button to start cooking the sticky sushi rice. The START indicator light turns on. The LCD Display will not show a time, an illuminated circulating digit parameter is displayed to indicate the cooking process is activated.



STEAM

Press MENU button repeatedly to select STEAM menu. Default steam time is 5 minutes. Steaming time can be adjusted from 5 minutes to 1 hour by pressing HOUR/MIN button repeatedly. TIMER indicator light will light up.

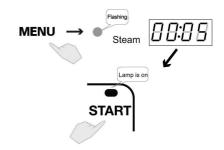
Press START button to start steaming process. The START indicator light turns on. There will be countdown remaining time showing on the LCD display.

Tips for steaming:

- Place a steam rack (not included) or the provided steamer inside the cooking pot for steaming the food.
- Always pour a sufficient amount of water into the cooking pot and make sure not all of the water evaporates before all foods are steamed.

The table below shows suggested water added for steaming time (for reference only).

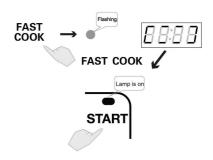
Steaming Time (minute)	5-15	15-30	30-45	45-60
Water Scale	2	3	4	5



FAST COOK

Press FAST COOK button to select FAST COOK menu. When FAST COOK indicator light is flashing, press START button to start fast cooking the rice

The START indicator light turns on. The LCD Display will not show a time, an illuminated circulating digit parameter is displayed to indicate the cooking process is activated.



CAKE

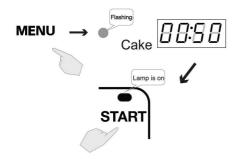
1. Select a suitable recipe and prepare the ingredients as directed.

Grease the cooking pot with a little vegetable oil or spray oil and add cake ingredients mixture into the cooking pot. Smooth the top a little with a spoon and close the lid.



Press MENU button repeatedly to select CAKE menu. Default cooking time is 50 minutes. Cooking time can not be adjusted.

Press START button to start cooking the cake. The START indicator light turns on. There will be countdown remaining time showing on the LCD display.



3. The cake can be checked midway, the process would not be disrupted.

Cleaning and Maintenance

- Some smells may remain in this appliance after cooking rice or other ingredients. Make sure to clean it after cooking is finished.
- Before cleaning and maintenance, make sure power supply has been disconnected and this appliance cools completely. Use clean, soft and damp cloth to wipe body, lid and other parts. (Attention: Do not wipe operation panel, plug or power cord with soaking wet cloth, damp cloth only and allow to dry.)
- Do not clean internal and external of this appliance with corrosive liquid or hard object (such as banana oil, petrol, cleaning powder and hard brush).
- Do not pour water into this appliance without the cooking pot in place. Do not immerse this appliance into water.
- In order to clean this appliance completely, please disassemble the detachable inner lid and steam vent with special care before cleaning, please follow the steps below:
- Open the lid, hold the inner lid handles with both hands, pull it towards outside to disassemble the inner lid.
- Do not pull sealing ring while disassembling the lid.



2. Wash inner lid and sealing ring with clean water, wipe them with soft cloth.

You can add a little tableware detergent while cleaning.



Insert lock part of inner lid into the square groove on the lid, push inner lid toward the lid, the assembling is finished when you hear popping sound.



 Pull steam vent upwards to remove it, rotate and disassemble it, wash it with clean water and wipe with soft cloth, reassemble it and place back into the lid.



Rice, water or other sundries may stick on surface of heating element, wipe it with dry cloth, Do not wash it with water.



 Remove the cooking pot, wash it with soft sponge, then wipe with dry and soft cloth. To avoid deformation, please handle with care when removing or replacing the cooking pot, do not wipe it with steel wool or hard abrasive sponges.



 After cleaning and maintenance, please install inner lid and steam vent, make sure all parts are in their right position and ready for future use.

Technical Specifications

Model	MRC509	
Voltage	220-240V, 50HZ	
Power (W)	860	
Power Cord	Original from manufacturer	
Control	Operation button	
Capacity	10 CUP	
Cook capacity (CUP)	2-10	
Serves	2 to 10 person	

Responsible disposal

At the end of its working life, do not throw this appliance out with your household rubbish. Electrical and electronic products contain substances that can have a detrimental effect on the environment and human health if disposed of inappropriately. Observe any local regulations regarding the disposal of electrical consumer goods and dispose of it appropriately for recycling. Contact your local authorities for advice on recycling facilities in your area.

NOTE: As a result of continual improvements, the design and specifications of the product within may differ slightly to the unit illustrated on the packaging.

FAQs and Troubleshooting Guide

Malfunction	Possible reason	Solution	
Indicator light can't be turned on	1. Power is off	Check whether power cord is well connected	
	2. Circuit failure	Contact our After Sales Support team for further advice	
Heating element doesn't heat	Circuit failure Fuse Heating element has problem	Contact our After Sales Support team for further advice	
Indicator light is on, But heating element doesn't heat	Circuit failure Heating element has problem	Contact our After Sales Support team for further advice	
Rice is undercooked	Too much or insufficient ingredients in the cooking pot	Change the ratio of water and rice, between Min and Max scale	
	2. Ratio of Rice versus Water incorrect	Change the proportion of water and rice	
	3. Cooking pot is not properly seated	Remove/clean deposits from external surface from cooking pot and appliance internal wall and heating plate surfaces	
	4. Cooking pot is deformed 5. Circuit failure 6. Sensor has problem	Contact our After Sales Support team for further advice	
Rice is overcooked	Cooking pot is not properly seated	Remove/clean deposits from external surface from cooking pot and appliance internal wall and heating plate surfaces	
	Cooking pot is deformed Circuit failure Sensor has problem	Contact our After Sales Support team for further advice	
Warm mode starts automatically before cooking process finished	Cooking pot is not in rice cooker Heating while no water in the cooking pot	Cut off power supply, rice cooker will work normally again after cooling down	
Overflow when cooking porridge	Too much ingredients inside cooking pot	Adjust quantity of the ingredients	
Display on the screen is E1/E2/ E3/E4/E5	1. Circuit failure	Cut off power supply and try it later, if malfunction again, contact our After Sales Support team for further advice	

Notes

Warranty

This product is guaranteed to be free from defects in workmanship and materials, including parts and unless otherwise specified, for a period of 12 months from the date of purchase.

Defects that occur within the warranty period, under normal use and care, will be repaired, replaced or refunded at our discretion.

The benefits conferred by this warranty are in addition to all rights and remedies in respect of the product that the consumer has under the Competition and Consumer Act 2010 and similar state and territory laws.

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to are replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

Proof of Purchase

This warranty is valid for the original purchase and is not transferable. Please keep your purchase docket, tax invoice or receipt as the best proof of purchase, and as proof of date on which the purchase was made.

Extent of Warranty

This warranty is limited to defects in workmanship and materials, including parts. All defective products or parts will be repaired, replaced or refunded. This warranty does not cover batteries or any other consumable items.

Normal wear and tear

This warranty does not cover normal wear to the products or parts.

Exclusions

This warranty does not cover:

- Any defects caused by an accident, misuse, abuse, improper installation or operation, lack of reasonable care, unauthorised modification, loss of parts, tampering or attempted repair by a person not authorised by the distributor.
- Any product that has not been installed, operated or maintained in accordance with the manufacturer's operating instructions provided with the product.
- · Any product that has been used for purposes other than domestic use.
- Any damage caused by improper power input or improper cable connection.

To make a claim

This warranty against defects is given by: GSM Retail Australia Pty Ltd

Address: Level 2, 142-144 Fullarton Road, Rose Park, Rose Park, South Australia 5067

Email: gsmretailgroup.com Telephone: 08 8122 2390

If a defect in the product appears within the nominated warranty period (The identified period on the packaging/Instructions), cease using the product, and return the product **to the place of purchase**. If we agree that a defect covered by this warranty has occurred, you are entitled for replacement or refund of the product.

When making a return, please ensure the product is properly packaged to ensure that no damage occurs to the product during transit.

Where a claim for warranty extends beyond place of purchase replacement /refund (Installed products requiring service repair) please contact:

Telephone: 1300 373 199 (For warranty repairs and technical support)

Supplier Name: GSM Retail Australia Pty Ltd

Supplier Address: 142-144 Fullarton Road, Rose Park, SA 5067

Email: admin@gsmretailgroup.com



Gerard Sourcing & Manufacturing

GSM Retail Group

Consumer Service Centre : Aus: 1300 941 901 NZ: 0800 764 912

GSM Retail Group has a policy of continual improvement throughout the product range. As such the unit contained within may differ slightly from the unit illustrated on the pack.

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